



German Embassy Vientiane

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My passport was stolen/lost– What should I do?

Information for EU-Citizens with an Embassy in Bangkok, Thailand

The German Embassy cannot issue a new passport or other identity document for Non-German EU-Citizens whose passport was stolen/lost. It is therefore necessary to apply at your country's competent Embassy in one of the neighboring countries. According to information provided to the Embassy, travelling to Bangkok is possible without a passport for EU-Citizens of countries with an Embassy there (*currently: Austria, Belgium, Czech Republic, Denmark, Finland, Greece, Hungary, Italy, Luxemburg, Netherlands, Poland, Portugal, Romania, Slovakia, Spain and Sweden*).

The following steps are required:

1) Police report

You need to file a police report about the loss of your passport. Ideally address the **police station** (local and district police, NOT tourist police) at the town where you lost your passport. Presenting a police report from a police station other than the one at the place of loss will result in longer processing time for the next steps.

2) Certificate of loss

You need a certificate of loss of your passport from the **Department of Immigration of Lao PDR**. The certificate will normally be issued within 3 working days. Please bring two photos of 3 by 4 size.

3) Laissez-passer

You must apply for a permit (laissez-passer) at the **Consular Section of the Ministry of Foreign Affairs**.

4) Visa-to-go

You must apply for a short-term visa at the **Thai Consulate in Vientiane** for travelling to Bangkok in order to apply for a new passport at your country's Embassy.

Please note that with the laissez-passer it is only possible to **leave Lao PDR by land** (not by air).

For further information do not hesitate to contact the Consular Section of the German Embassy during office hours.

Concerning your application for a passport, please contact your Embassy in Bangkok directly.

This information is given without any liability and may be subject to unexpected changes